CASE STUDY

Winner: Innovation in diabetes care
Healthcare Transformation Awards 2016

Integrated Diabetes Service
Ipswich and East Suffolk CCG

The challenge
When Ipswich and East Suffolk CCG was formed in 2012, diabetes was identified as one of its eight key clinical priorities because outcomes were below the national average.

The solution
Over the first year of the CCG’s lifespan, the CCG worked closely with the acute hospital, community interest communities, Diabetes UK and the Diabetes User group to the integrated model of care, shown below.

The service has now provided clinics in 26 separate locations across Ipswich and East Suffolk. They have also engaged very closely with the CCG on a number of projects, including: aspirin, oral anti-diabetic pathways and improving the consistency of lifestyle advice to those diagnosed with type 2 diabetes for the first time.

The impact
The implementation of the service, with the support of clinicians and stakeholders, has seen diabetes outcomes move from below the national average to above the national average, and well ahead of local peer CCGs. The National Diabetes Audit showed that in terms of treatment targets, NHS Ipswich and East Suffolk CCG has a higher proportion of patients who meet all three treatment targets than the England average, and that this is relatively unique to the region.

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